

# The Front Desk



June 2008

Dear Clients,

Jamie and I returned from a very relaxing holiday in Greece. We are sorry to have missed some of you but have been very pleased to see so many of you later in the month. For the most part the weather in Spain has been very good, but we have had a couple of days' rain at the end of this month. One of our clients always brings the rain with him, so I know he will not mind if I wish him a pleasant trip home!!

## **Sat Nav – No Way**

Throughout the life of HPS we have sent clients detailed directions on how to find their holiday accommodation. Without fail they manage to find it. In the past week two guests have used Sat Nav and have got lost!! Moreover, it seems as though they did not read the arrival instructions. In one case we were called out at 2.00 am to rescue the guest who was completely lost.

Please (!!!) ask your guests to use the old-fashioned method of reading the written instructions. Then we will rest easily in our beds!!

## **Maintenance**

We have had a busy month quoting for and supervising maintenance and construction work. Projects have included damp proofing a garden apartment, re-modelling a villa, and supplying sun canopies. We are planning to expand our maintenance team next month to cope with this growth area.

Next month we shall be working on an exciting project to install a solar heating system for one of our villa clients. This major project will provide heating for the pool, Jacuzzi, domestic hot water and under floor heating (yes, it is cold here sometimes). The project company are preparing the system in Switzerland and shipping here together with an installation crew. It will be a chance to practice his very good German, although I am not sure that he will be able to cope with the Swiss accent!!

## **New Clients**

Let me formally welcome clients who have joined us this month. Most clients are UK residents, but this month we add another country to our portfolio – Denmark. Fortunately, I do not have to learn Danish, since our client speaks perfect English.

## **Golf**

Because of increased demand we have been able to offer more competitive golf prices to clients this year. We are able to match most if not all deals offered by the specialist golf agencies. So, if you or your guests are not booking golf via HPS at the moment, ask me for a quote.

**Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08, Emergency Helpline: 00 34 606 97 58 33**

**Web site: [www.spanishrentalholidays.com](http://www.spanishrentalholidays.com) E-mail: [enquiries@spanishrentalholidays.com](mailto:enquiries@spanishrentalholidays.com)**

HPS Property Services Siglo XXI (SL), Urb. El Alto N° 16, Los Arqueros Golf, Benahavís, 29679, (Málaga), España.

CIF N° B – 92606953

## **Lottery Scam**

Some of you may have read about the “Nigerian” lottery scam based in the Malaga area. The scam offered false prizes and took 27 million euros from 1500 victims. Only this week, my father called me from England to say that he had received a message telling him that he had won money in this “lottery”. He thought I had perhaps bought him a ticket. Fortunately I was able to straighten him out before he was daft enough to part with any money. The next thing I knew was that 55 people had been arrested in connection with the crime. So beware...

## **Abba Fans**

You can now enjoy an evening of “glam” at the Atalaya Park Hotel on Thursday evenings. We have no reports so far, but if any of you would like to be the first to let us know, we shall be happy to make a reservation.

## **Air Conditioning**

If you would like us to arrange your annual air conditioning maintenance call, please let me know.

## **Public Holiday**

The next public holiday is San Bernabé, the patron saint of Marbella, on Wednesday 11th June and this is when Marbella goes wild for a week – no change there really!!! The office will be closed, but the emergency helpline will be in operation as usual. Marbella celebrates its ‘San Bernabé’ fair from June 9th to 15th, with a pilgrimage this Sunday kicking off the festivities.

Early birds can enjoy a free ‘churros’ and hot chocolate breakfast at 8.30 a.m. on Sunday morning, just before the pilgrimage begins at 9 p.m. A dance competition will be taking place from 12.30 p.m. in the Pinar de Nagüeles followed by a free paella tasting session. For a full programme of fair events, activities and venues visit [www.marbella.es/fiestas](http://www.marbella.es/fiestas)

## **James Blunt & Others**

Looking ahead to July, the Cervantes Theatre in Málaga has a super summer programme lined up, which includes the likes of James Blunt, Diana Krall, Herbie Hancock and Macy Gray. Another website to add to your favourites is <http://www.teatrocervantes.com> which will give you all the information you need on forthcoming attractions at the theatre.

## **Nada Mas / No More for me thank you**

We have just found out that throughout Spain there is going to be a crack down on drink driving, so if you are going to be visiting, please take care and use Taxis wherever possible. You may see on the road signs “ni una gota”, which means – Not one drop. We think this is good advice.

Hasta la vista

Kind regards,

*Beverley*

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