

# The Front Desk



May 2007

Dear Clients,

April has been a topsy-turvy month for us and Jamie and I are very appreciative of the many kind wishes that you have sent. We are now looking forward to our Spring break in Greece and I have given some information about our office hours during this period below.

After a period of indifferent weather in Spain during April – while everyone in northern Europe has been enjoying sunshine and record temperatures – the forecast for the coming week looks very good. Let's hope that the Sol is coming back to the Costa, as today is chilly, dull and damp!

## **Holiday:9<sup>th</sup> May to 29<sup>th</sup> May Inclusive**

We are off on our holidays next week and are endeavouring to plan ahead to cover all contingencies. If you have plans to visit, require cleaning, want us to book a car hire or golf during this period, it will be very helpful if you can let me know by close of business on Monday 7<sup>th</sup> May.

While we are away, Michael will be at the Front Desk, but will need to be in and out of the office. So, if you are planning to call in to see him, it will be better to telephone first, just to check that he will be around at the time of your visit.

## **New Telephone Number**

We are experimenting with some new telephone technology between 7<sup>th</sup> May and 24<sup>th</sup> May inclusive. This is known as VoIP and we are testing a commercial grade of the technology. During this period we want to test the quality of the calls, update phone messages, use the call forwarding services, etc. If it is successful, we will extend the trial.

The company we are working with is based in the UK and they have allocated the following number:- **0044 (0) 1633 749841**. So UK clients can make a UK national rate call and reach us in Spain. Non-UK clients will also be able to reach us in Spain by making an international call to the UK number. Please feel free to join in the trial.

During the trial period we shall continue to have our current Spanish telephone numbers available.

**Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08**

**Emergency Helpline: 00 34 606 97 58 33**

Web site: [www.spanishrentalholidays.com](http://www.spanishrentalholidays.com) E-mail: [enquiries@spanishrentalholidays.com](mailto:enquiries@spanishrentalholidays.com)

**Head Office Address:** HPS Property Services Siglo XXI (SL), C/ Dr.Esteban San Mateo, N<sup>o</sup> 10, Local E, 29670, San Pedro de Alcántara, (Málaga), España.  
CIF N<sup>o</sup> B - 92606953

## **Fiesta of San Bernabé**

We have just recovered from the May Day fiesta. The next fiesta will be on Monday 11<sup>th</sup> June to celebrate the Fiesta of San Bernabé, the patron saint of Marbella. This marks the start of a week of festivities, music, dancing and general fun and partying. Our offices will be closed on that day.

The feria begins in the Paseo Marítimo in the historic centre of the town with a fireworks display. During the rest of the week the squares and plazas of the old town are filled with music, dancing, locals in typical dress, outdoor bars and traditional food. In the evening the party really gets going with bullfighting, flamenco dress, dancing and music.

## **Welcome to New Clients**

Since the start of the year we have been delighted to welcome many new clients. Our most distant new client is based in Florida, with other newcomers based in Sweden and the UK. In addition to our property management services, many new owners are coming to discuss their requirements for property snagging, connection of utilities and pre-furnishing cleaning, as well as seeking advice on reliable furniture suppliers and tax and insurance advisors.

## **Politics in Marbella**

For the past month, the newspapers, TV and road side advertising have been full of the political messages from the various political parties, which are contesting the local elections in the Costa del Sol. These are due to take place at the end of May.

The elected councillors will take over from the temporary committee that was imposed on Marbella, following the investigations and arrests into corruption. Let's hope that this heralds a fresh start for government – and, more importantly, the residents of Marbella.

## **Air Conditioning Maintenance**

Here is my usual reminder for you to let us have your early instructions to arrange an air conditioning service, if you have not already done so. The price for the service in a two or three bed roomed apartment or townhouse is 72.50 € plus IVA or 135 € plus IVA if regassing is required.

¡Hasta la vista!

*Beverley*

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