

The Front Desk



November 2009

Dear Clients,

Jamie and I are back from our holiday in St Lucia. We had a great time, but needless to say are very happy to be back with Michael once again with our HPS hats on.

Public Holidays

Our next fiesta will be All Saints Day on 1st November. However, because this falls on a Sunday, the public holiday will be held on Monday 2nd. Most businesses (including our office) will be closed on that day, but bars and restaurants will generally be open. Our 24 hour helpline will be available for emergencies.

In December fiestas fall on 6th December (Constitution Day), 8th December (Immaculate Conception) and 25th December (Christmas Day). More about these in next month's news letter:

Hairdryers and Fire Blankets

We have small number of surplus unused hairdryers and fire blankets remaining from a contract with a developer. They are available at 15 € per item. If interested, please let me know – first come, first served.

Car Hire

Regular clients will know that the arrangements with our supplier, Haro, are for cars to be supplied with a full tank of fuel. If you find that this is not the case when you collect the car, please point this out immediately to the Haro representative or to HPS as soon as possible, if you are collecting the car out-of-hours. In this way any subsequent problems or misunderstandings can be avoided

Maintenance Programme

We have a busy programme of maintenance and improvements under way with clients for the winter months. Work includes replacing windows and doors with double glazed units, installing air conditioning into properties which do not currently have this facility, re-tiling terraces, remodelling a villa, internal redecoration and routine air conditioning maintenance to name but a few. We have also had enquiries about kitchen and bathroom renovation.

If you are considering any improvements or upgrades to your property, we shall be happy to quote for this work. Additionally, this is good time to be thinking about cleaning curtains, rugs and other soft furnishings.

Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08, Emergency Helpline: 00 34 606 97 58 33

Web site: www.spanishrentalholidays.com E-mail: enquiries@spanishrentalholidays.com

Head Office Address: HPS Property Services Siglo XXI (SL), Urb. El Alto N° 16, Los Arqueros Golf, Benahavís, 29679, (Málaga), España. CIF N° B – 92606953

Urbanisation Administration and Maintenance

Working in partnership with Marborg Alliance I am pleased to say that we have won the cleaning and maintenance contract at another urbanisation, this time based in Benahavís. At the same time Michael has been able to successfully introduce Marborg to a community in San Pedro where the president and the owners have been dissatisfied with their current administrator.

I am always surprised at how many of our clients express dissatisfaction with their administration company, but are not clear on how to bring about a change. If any of you would like to discuss this with Michael, he will be happy to outline the tactics.

Marks and Sparks

Fans of St Michael (not El Jefe – although I think he is a saint!!!!) will be delighted to know that a Marks and Spencer store is scheduled to be opening in La Cañada (Marbella) in mid-November. This is the first new M & S store in Spain, with plans to expand elsewhere if the project is a success. The emphasis will be on fashion wear and lingerie, with a limited food, cosmetics and homeware section. I can't wait!

An Excursion into the Sierras

Just a 30 minute gentle drive beyond Ronda lies the picturesque white village of Zahara de la Sierra, located within the Sierra de Grazalema Natural Park. Largely of Arabic origin, this picturesque village is extremely well preserved with many interesting narrow side streets leading off the main street and squares. The highlight is the castle situated above the village with its spectacular views over the surrounding countryside and the lake in the valley. It is well worth the climb up the restored pathway – but not in the summer heat!

New Rastro

Slightly nearer to home I see that a new Sunday Market, which is focusing mostly on antiques, arts and crafts, has started in Benahavís. It runs from 10am until 2pm, so it's a good way to spend a Sunday. Why not book a table before you go at one of the great restaurants up there. The times Jamie and I have tried to eat there on a Sunday without a reservation have always ended in disappointment, as they are extremely busy – mainly with the Spanish community enjoying a long Sunday lunch with their families.

Finally

We are pleased to report that the San Pedro Underpass project continues to progress well. Work has now begun on constructing the entrance to the tunnel near Cortijo Blanco (the Ronda road junction).

That's all for this month.

Hope you do not find too many Trick or Treaters on your doorstep this weekend!

Hasta Luego,

Beverley

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