

# The Front Desk

September 2005



Dear Clients,

After the hottest July for decades and a roasting August, we are looking forward to a sunny but cooler September.

## **Web Feat**

We are delighted with the feedback we are receiving about our new website which was developed by GWS (<http://www.gravewebsservices.com>) based in Bristol in the UK.

Further developments are planned going into the Autumn, allowing convenient online booking and payment for holidaymakers for example.

The effect of the initial promotional work by GWS has been to raise our Google ranking from 2 to 4, with a target of 5 - which will make our web site far more visible than it was under the hpssl.com banner.

As this ranking grows the new site will attract more visitors and more enquiries. But we aren't just looking at the web site - we are actively building other links and partnerships that will also help to grow the quantity of bookings for our owners.

## **Thanks a Million!**

Many thanks to our managed clients and business partners who have contributed to the testimonials that now appear on our website. We very much appreciate your recognition of our efforts and your support for the business. It is also very pleasing to have received messages of support from long-standing rental clients who have been visiting us for many years.

We are keeping one or two of the testimonials in reserve, so that we can ring the changes. But we are always ready to receive more complimentary remarks!!!

## **Mrs Stonehewer Senior**

Many thanks for your good luck messages for Jamie's mum who was suddenly taken into hospital with breathing difficulties – possibly something to do with the record temperatures that we are experiencing here. I am pleased to say she is now making a steady recovery at home.

**Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08**  
**Emergency Helpline: 00 34 606 97 58 33**

Web site: [www.spanishrentalholidays.com](http://www.spanishrentalholidays.com) E-mail: [enquiries@spanishrentalholidays.com](mailto:enquiries@spanishrentalholidays.com)

**Head Office Address:** HPS Property Services Siglo XXI (SL), C/ Dr.Esteban San Mateo, Nº 10, Local E, 29670, San Pedro de Alcántara, (Málaga), España.  
CIF Nº B - 92606953

## **Rodd Any Good Books Lately? (Groan)**

Rodd our Head Gardener “moonlights” at the Centro Diana market on Saturdays (first turning immediately after the Benahavis junction in the Estepona direction). You will see him there with a selection of second hand English books by bestselling authors and English greetings cards (all priced at 1 €) as well as popular DVDs at competitive prices. If you are looking for a change of venue on Saturday mornings, make a bee-line for Centro Diana. But don't haggle over the price – remember Rodd is a judo black belt!

## **♪♪ “Climb every mountain, ford every stream ...” ♪♪**

Our new partners, Daidin specialise in rural activity holidays and we are packaging some deals which will include trekking, caving, canoeing, bird watching, white village tours, flora and fauna discovery trips, and much more. Daidin are fully registered, trained and insured to ensure that these trips are an enjoyable experience, not an endurance test. Most of the locations are within an hour of San Pedro and Daidin will collect clients in their safari vehicles and will give a full briefing. For a day out during your family holiday or golf break or for a few days' adventure, give me a call.

## **Macro Moany**

For Los Arqueros residents your chance to air your views to the new Macro Community committee and hear about developments since they were recently elected will arise on 14<sup>th</sup> October. The time is yet to be announced. If you would like a copy of a letter from the newly elected president, please let me know.

## **The Tax Man Cometh...**

Don't forget that your IBI tax must be paid by 12th September. It is a “passive” tax, i.e. it will not be invoiced to you. You may already have arrangements in hand to pay it by direct debit or you can pay in person at the following address:- Patronato de Recaudación Provincial. Conj. San Luis, Bloque 12, San Pedro de Alcántara. It's just off the church square.

## **Highway Patrol**

Los Arqueros owners and visitors will have noticed the new on-site security company, Cacesa. Their contact phone number is 629 226 143. If you call this number you will only need to give the name of the urbanisation and villa/apartment number and will be attended to quickly in the event of any security or noisy neighbour issues!

Have a good month, and as always, hope to see you in Spain in the not too distant future.

Best wishes,

*Beverley*

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